

DIAGNOSTIC FORM FOR:



1985 CARLISLE RD. ■ YORK, PA 17408  
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# COOLING/OVERHEATING

Customer Name: \_\_\_\_\_

Date: \_\_\_\_\_ RO#: \_\_\_\_\_

Please check all applicable boxes and fully describe the condition that applies to your vehicle.

## 1. THIS IS THE PROBLEM

- Vehicle not warm enough
- Engine Overheating
- Steam coming from under the hood
- Coolant leaking on ground
- Coolant leaking inside, on floor
- Coolant smell is strong inside
- Coolant light goes on and off
- Coolant light on
- Check engine light is on

Temperature gauge is:

- Higher than normal
- Normal
- Lower than normal
- Other \_\_\_\_\_

Heating and AC settings

- AC was on
- Heater was on
- AC and Heater were off

Has your vehicle been in an accident?  
 Yes     No  
 If so, what part was damaged?  
 \_\_\_\_\_

Additional Information:

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

## 2. IT OCCURS AS FOLLOWS

The problem occurs:

- Always
- Sometimes (once or twice a week)
- Rarely (once or twice a month)
- Just started
- Has happened since the car was new

And also occurs:

- at Highway speeds
- in Slow traffic
- Pulling a trailer (under load)
- Other \_\_\_\_\_

How long has the problem occurred?

- Just started
- One week
- One month
- Since the car was new

Outside temperature was:

- Cold     Warm     Hot
- Dry     Sunny     Raining
- Other, please describe \_\_\_\_\_

\_\_\_\_\_