

# HEATING AND COOLING SYSTEM

Customer Name: \_\_\_\_\_

Date: \_\_\_\_\_ RO#: \_\_\_\_\_

Please check all applicable boxes and fully describe the condition that applies to your vehicle.

## 1. THIS IS THE PROBLEM

### Air Conditioning

Is there any cooling effect?  Yes  No

If yes, how long does it take to cool the vehicle?

\_\_\_\_\_ Minutes/Miles (please indicate)

How many days since the air conditioning was last operated? \_\_\_\_\_ days

Noise occurs when A/C is on?

Yes  No

Outlet temperature fluctuates back and forth

### Heating

Heating doesn't work properly.

Is there any heating effect?  Yes  No

If yes, how long does it take to warm the vehicle?

\_\_\_\_\_ Minutes/Miles (please indicate)

### Airflow

Airflow cannot be changed to different outlets.

Which outlets do not work?

Center

Left (driver) side

Right (passenger) side

Floor

Defrost

Air intake cannot be changed

Which does not work?

Fresh air (outside)

Recirculating air

## 2. IT OCCURS AS FOLLOWS

### Unusual Noises

Unusual Noises (please describe)

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Noise occurs when A/C compressor is on

Noise increases with engine speed

Noise changes when control lever is moved to change air outlets

### Unusual Odor

Unusual smells (please describe)

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

### The Problem Started:

Suddenly at \_\_\_\_\_ (odometer)

Gradually at \_\_\_\_\_ (odometer)

Just started at \_\_\_\_\_ (odometer)

Since vehicle was new

### The Problem Occurs:

Rarely

Sometimes

Always

Additional Information:

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_